

# User manual DIGIPASS 270

**DIGIPASS or code calculator** is an electronic device for remote customer identification and document signing that generates a unique combination of digits suitable for single use.

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## Enable / Disable

DIGIPASS is turned on by pressing the button <a>and, holding it, press the button <a>f</a>.

By pressing the button 🔿 twice, the DIGIPASS device turns off. DIGIPASS turns off automatically if no button is pressed within 30 seconds.

# Change of the PIN code

When you first receive the calculator, **you must change the original PIN code** and turn on the calculator using the new PIN code.

To change the PIN code, follow these steps:

No.	Activity	Information on the display
1.	Press the button < (ON/OFF) and, holding it, press the button	PIN
2.	Enter PIN code (****)	APPLI -
3.	Press and hold pressed for two seconds the button 🕥 (ON/OFF)	NEW PIN
4.	Enter the new five-digit PIN code	PIN CONF
5.	Re-enter the new PIN code	NEW PIN CONF

#### Important!

Entering easy to remember codes the message "not SAFE" will appear on the DIGIPASS device and it will request a new PIN code again.



In order to connect to the Internet bank please use the internet address **https://ib.ribbank.com.** 

Type your user code, provided by the bank, and DIGIPASS code in the relevant fields of the page.

PHYSICAL DIGIPASS	VIRTUAL DIGIPASS
User code	
- DigiPass co	de

In order for the DIGIPASS device to generate the access code, you need to do the following:

No.	Activity	Information on the display
1.	Press the button < (ON/OFF) and, holding it, press the button	PIN
2.	Enter PIN code (*****)	APPLI -
3.	Press the button 1	8-digit code

The 8 digits shown in the display is the authorization code, which you need to enter in the field "DigiPass code" in the Internet bank.

### Authorisation code for sending orders

Any order sent to carry out an operation in the Internet bank is to be confirmed using the authorisation code for sending orders. Data input into the DIGIPASS device may be done only after the appearance of two 6-digit symbols on the monitor screen in the Internet bank.

Code 1: 057935 Code 2: 867010	
DigiPass code	

In order for the calculator to generate the code required to confirm orders, to do the following:

No.	Activity	Information on the display
1.	Press the button < (ON/OFF) and, holding it, press the button	PIN
2.	Enter PIN code (*****)	APPLI -

No.	Activity	Information on the display	
3.	Press the button 2		
4.	Enter code 1, which is displayed in the internet bank window	1	
5.	Enter code 2, which is displayed in the internet bank window	2	
6.	Automatically generated the code	8 digit string	

A string of 8 digits on DIGIPASS screen is the code of authorization of your order to the bank, which must be entered in the field "DigiPass code" in the Internet bank.

If you have entered a number incorrectly into the calculator, you can delete the last entered number by pressing the button < (ON/OFF) or turn off the device to exit signature formation.

## Entering the incorrect code and blocking DIGIPASS

If an incorrect PIN code is entered, a fault message appears on the display (FAIL 1 or FAIL 2). If the incorrect PIN code has been entered repeatedly and the DIGIPASS device turns off, on turning DIGIPASS on, the message FAIL 1 or FAIL 2 will appear.

FAIL 1 denotes that the number of PIN code was entered incorrectly for the first time. FAIL 2 denotes that the PIN code has been entered incorrectly for the second time, and after the following mistake DIGIPASS will be blocked.

If you have entered the PIN code incorrectly three times in succession, the message FAIL3 and LOCK PIN will appear on the display, which means that DIGIPASS has been blocked. The next time you turn on the calculator, the message LOCK PIN and a combination of numbers will appear on the screen. In this case, you must contact your bank or representative office to unlock the calculator.

#### Contacts

## **Customer Service Center**

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