

# Virtual DigiPass activation in the mobile app “RIB banka 2024”

For customers, who previously used “RIB bank” mobile app



**1** Download the new app “RIB banka 2024” from the AppStore or GooglePlay





RIB banka 2024

**2** Create a PIN code in the mobile app

**3** Receive data necessary for activating the Virtual DigiPass


You will find the QR code or serial number and the activation code **in the web version of the Internet Bank** in the section **“Settings” => DigiPass**, select the **Virtual DigiPass** and click **“Activate”**.

**To authorise in the Internet Bank with the “Virtual DigiPass”:**

- ✓ open the existing mobile app “RIB Bank” 
- ✓ in the upper tool bar click the DigiPass icon 
- ✓ enter DigiPass PIN code and enter “1” as APPLI
- ✓ enter the code seen on the screen in the Internet Bank

**4** Activate the Virtual DigiPass in the mobile app “RIB banka 2024”

In the new mobile app “RIB banka 2024”:

- ✓ select the DigiPass icon 
- ✓ click “Add DigiPass”
- ✓ select **“Scan QR code” or enter the serial number of the virtual DigiPass and the activation code manually**
- ✓ assign **a name** to the virtual DigiPass and create a **PIN code**, click **“Proceed”**.

The successfully activated Virtual DigiPass will appear on the “List of DigiPasses”.

**5** Delete the previous RIB app



If you have any questions or need help with any of the above, please contact your customer manager or our Customer Service Centre on **+371 67 359 000**.

**Thank you for your trust.**  
**We hope that the new RIB Internet Bank and mobile app will ensure more convenient use of our services!**