## **Account Switching Request**

I General information

| Consumer (Resident)                                       |                                |  |
|---|--------------------------------|--|
| Name, surname   | Personal identification number |  |
|   |                                |  |
|   | )                              |  |
| Date of birth   | )                              |  |
| Identification document<br>(passport/ identity card) No.: | Date of issue                  |  |
|   | C                              |  |
| E-mail  | Telephone                      |  |
| Address   |                                |  |
|   |                                |  |
|   |                                |  |
|   |                                |  |
| Consumer (Non-resident)                                   |                                |  |
| Consumer (Non-resident) Name, surname                     | Date of birth                  |  |
| Name, surname   |                                |  |
|   | Date of birth                  |  |
| Name, surname   |                                |  |
| Name, sumame  | Date of issue                  |  |
| Name, surname   |                                |  |

## II Former account that I wish to close within the account switching service

| Account No.  |         |   |  |  |  |  |  |  |  |  |  |  |  |  |  |      |  |  |
|--|---------|---|--|--|--|--|--|--|--|--|--|--|--|--|--|------|--|--|
| Account No.  |         |   |  |  |  |  |  |  |  |  |  |  |  |  |  |      |  |  |
| Payment service provider<br>(name of the former payment<br>provider) | service | , |  |  |  |  |  |  |  |  |  |  |  |  |  | <br> |  |  |

## III I wish account switching to be applied to the following service(-es) I use (mark (X) where applicable):

Regular payment

E-bill payment service (hereinafter - E-bill)

Service(-s) may be transferred to the New payment service provider under different terms in accordance with the service provision terms and conditions of the New payment service provider.

| Regular payment  | E-bill Mark (X) where applicable.                      |   |  |  |  |  |  |  |  |  |
|--|--|---|--|--|--|--|--|--|--|--|
| Beneficiary name,<br>surname/business name   | Personal identification<br>number/ Registration No.    |   |  |  |  |  |  |  |  |  |
| Beneficiary<br>account No.   | Amount   |   |  |  |  |  |  |  |  |  |
| Frequency  | Last made payment date Payment start                   |   |  |  |  |  |  |  |  |  |
| Purpose of payment/ details of paym<br>for beneficiary (optional field)<br>Identifier(-s) (mandatory field<br>in case of E-bill) |  |   |  |  |  |  |  |  |  |  |
| Regular payment  | E-bill Mark (X) where applicable.                      |   |  |  |  |  |  |  |  |  |
| Beneficiary name,<br>surname/business name   | Personal identification<br>number/ Registration No.    |   |  |  |  |  |  |  |  |  |
| Beneficiary<br>account No.   | Amount   |   |  |  |  |  |  |  |  |  |
| Frequency  | Last made payment date Payment start                   | ] |  |  |  |  |  |  |  |  |
| Purpose of payment/ details of paym<br>for beneficiary (optional field)<br>Identifier(-s) (mandatory field<br>in case of E-bill) |  |   |  |  |  |  |  |  |  |  |
| Regular payment  | E-bill Mark (X) where applicable.                      |   |  |  |  |  |  |  |  |  |
| Beneficiary name,<br>surname/business name   | Personal identification<br>number/ Registration No.    |   |  |  |  |  |  |  |  |  |
| Beneficiary<br>account No.   | Amount   |   |  |  |  |  |  |  |  |  |
| Frequency  | Last made payment date Payment start date <sup>1</sup> |   |  |  |  |  |  |  |  |  |
| Purpose of payment/ details of paym<br>for beneficiary (optional field)<br>Identifier(-s) (mandatory field<br>in case of E-bill) | nt   |   |  |  |  |  |  |  |  |  |
| Regular payment  | E-bill Mark (X) where applicable.                      |   |  |  |  |  |  |  |  |  |
| Beneficiary name,<br>surname/business name   | Personal identification<br>number/ Registration No.    |   |  |  |  |  |  |  |  |  |
| Beneficiary<br>account No.   | Amount   |   |  |  |  |  |  |  |  |  |
| Frequency  | Last made payment date Payment start date <sup>1</sup> | ) |  |  |  |  |  |  |  |  |
| Purpose of payment/ details of paym<br>for beneficiary (optional field)<br>Identifier(-s) (mandatory field<br>in case of E-bill) | nt [   |   |  |  |  |  |  |  |  |  |
| Regular payment  | E-bill Mark (X) where applicable.                      |   |  |  |  |  |  |  |  |  |
| Beneficiary name,<br>surname/business name   | Personal identification<br>number/ Registration No.    |   |  |  |  |  |  |  |  |  |
| Beneficiary<br>account No.   | Amount   |   |  |  |  |  |  |  |  |  |
| Frequency  | Last made payment date Payment start date <sup>1</sup> | ] |  |  |  |  |  |  |  |  |
| Purpose of payment/ details of paym<br>for beneficiary (optional field)  |  |   |  |  |  |  |  |  |  |  |
| Identifier(-s) (mandatory field<br>in case of E-bill)  |  | ] |  |  |  |  |  |  |  |  |

<sup>1</sup> The date as of which the consumer wishes to terminate the service(-s) at the Former payment service provider and as of which the service(-s) at the New payment service provider comes into effect, must be a business day and must begin not earlier than 13 business days after the Account Switching Request submission and Customer identification.

IV For recurring incoming credit transfers made within the last 13 month to the consumer's payment account:

| Recurring incoming credit tra       | Insfers |
|-------------------------------------|---------|
| Payer name, surname / business name |         |
| Payer name, surname / business name |         |
| Payer name, surname / business name |         |
| Payer name, surname / business name |         |
| Payer name, surname / business name |         |
| Payer name, surname / business name |         |
| Payer name, surname / business name |         |
| Payer name, surname / business name |         |
| Payer name, surname / business name |         |
| Payer name, surname / business name |         |
| Payer name, surname / business name |         |
| Payer name, surname / business name |         |

| VI | L | hereby | request | the | New | payment             | service | provider | to | start | providing | Regular | payment | and | E-bill | services | as | from |
|----|---|--------|---------|-----|-----|---------------------|---------|----------|----|-------|-----------|---------|---------|-----|--------|----------|----|------|
|    |   |        |         |     | (da | ate <sup>2</sup> ). |         |          |    |       |           |         |         |     |        |          |    |      |

I agree that my personal data, information about my payment account opened with the Former payment service provider, this account transactions, as well as about payment services related to this account, specified in this Account Switching Request, will be provided to the New payment service provider.

I agree that the New payment service provider shall have the right to provide information about myself and the payment account opened with the New payment service provider to the Former payment service provider.

I agree that the New payment service provider starts providing the payment services, which I request to transfer, only after obtaining information related to the service transfer from the Former payment service provider and after signing the agreement on the respective service(-s) provision.

| Consumer's | signature: |
|------------|------------|
|------------|------------|

Date:

<sup>&</sup>lt;sup>2</sup> The date as of which the consumer wishes to terminate the service(-s) at the Former payment service provider and as of which the service(-s) at the New payment service provider comes into effect, must be a business day and must begin not earlier than 13 business days after the Account Switching Request submission and Customer identification.